

HYDROTHER COMMERCIAL SPAS AND SWIM SPAS LIMITED WARRANTY

For Spas Manufactured January 31, 2004 or Later

HYDROTHER warrants the material and workmanship in your **COMMERCIAL SPA** or **SWIM SPA** to be the highest standards. With the exception of normal wear and tear items, your **HYDROTHER COMMERCIAL SPA** or **SWIM SPA** will give you years of trouble free dependable use. In the event that a repair is required, please refer to the information below to determine what is and what is not covered by our manufacturer's warranty.

HYDROTHER COMMERCIAL SPA OR SWIM SPA limited warranty coverage is as follows:

5 Year Limited Warranty – Shell

This refers to the fiberglass structure and acrylic surface of your Commercial Spa or Swim Spa and covers cracking, blistering, delamination or failure due to workmanship or defective materials for a five year period or 63 months from the date of shipment from our factory, whichever comes first.

2 Year Limited Warranty – Mechanical Package

This refers to the factory installed plumbing and any Hydrother supplied component including; pump(s), jets, valves, control systems, heater and cover. These shall be warranted to be free from defects in installation for two year from startup or 27 months from the date of shipment from our factory, whichever comes first.

1 Year Limited Warranty – Labour

HYDROTHER will cover the cost of any labour provided by our representatives to handle any of the work covered in this warranty for a one year period from date of startup or 15 months from the date of shipment from our factory, whichever comes first.

Terms and Exclusions

Excluded in this warranty is the following:
Underwater light bulbs, filter media, chemical controller probes, cedar cabinet, insulating cover inserts and painted highlight lines.

The above coverage shall be limited or void if the following condition(s) contribute to the failure of any of the above materials or equipment:

- Improper maintenance
- Freezing or thawing damage
- Poor chemical balance
- Improper installation
- Irregular impact
- Use of non approved equipment or accessories
- Service, modification and/or repair by unqualified agents
- Any other action or product that, in the opinion of **HYDROTHER**, or our agents caused or contributed to the problem. It is the dealer or end users responsibility to return all defective parts to Hydrother for credit.

Work must be preauthorized by **HYDROTHER** in writing. Where **HYDROTHER** does not have a local warranty representative **HYDROTHER** may, at our option, subsidize the owner for using local **HYDROTHER** authorized trades conditional that **HYDROTHER** has authorized and issued a purchase order for such work prior to commencement of any work. **HYDROTHER** or its authorized agent shall retain the option of repairing or replacing any defective item. The owner shall be responsible for all costs of accessing, disassembly or reassembly of the Commercial Spa or Swim Spa enclosure or decking to affect resolution of the problem.